

The Steep Hill to Establish Trust & the Slippery Slope to Lose It

January 31, 2023

12:00—12:45 pm

In his book, “The Five Dysfunctions of a Team” Patrick Lencioni introduces us to the idea that trust is the foundation for optimum team performance. Lencioni’s definition of trust focuses on vulnerability-based trust which can be challenging in the workplace when interacting with patients, colleagues, and teams. A quick self assessment of team trust will be shared in this session. 6 specific ideas that teams can use to build trust will be shared with the participants.

Learning Objectives:

- Describe the foundational role that trust plays in relationships amongst team members.
- Assess the level of trust on a team that you lead or are a member of in the workplace.
- Discover 6 activities that build trust on a team.

Who Should Attend: Providers, Clinical Leaders, and Healthcare Leaders

Instructor: Mary Sand, PhD, President/CEO Sand Consulting

Continuing Education: Contact Hours: 0.75

It is the responsibility of the attendee to determine whether these activities meet the current criteria for continuing education.

Registration Fees

Medi-Sota Members: FREE

Non-Medi-Sota Members: \$75/Person

Register on the Medi-Sota Website at: <http://bit.ly/3fx4Sxz>

Prior to the program, you will receive an email with any additional course information. Registration Deadline: January 30, 2023 by 5 pm this ensures all registrants will receive course information & any materials in a timely manner. ****All registrants will have access to the session recording for 60 days.****

If you should have any questions contact
Jennifer Gearman at 320-769-2269 or at jgearman@medi-sota.org

Medi-Sota, Serving Rural Health Care

Cancellations must be made no later than 10 business days prior to the start of the course. The full course fee will be charged if cancellation is made in less than 10 business days. Full refunds will be given for all classes cancelled by Medi-Sota.

Registration is transferable to another person.